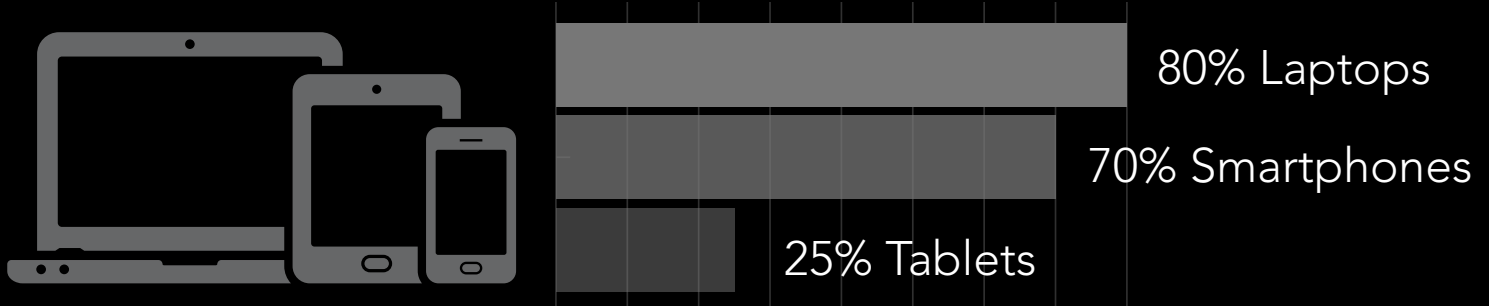




What mobile computing tools do officers prefer?

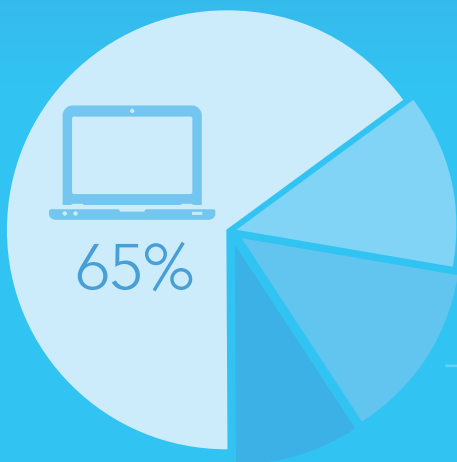
The use of technology and mobile tools for police work continues to increase, but what tools are officers using most in the field? Which devices and applications do they prefer? A December 2018 survey of active police officers found that while most rely on laptops, many want the enhanced mobility of a tablet or smartphone.

WHAT DEVICES ARE OFFICERS USING?



WHAT DO YOU CONSIDER YOUR PRIMARY WORK DEVICE? WHAT ARE ITS KEY BENEFITS?

LAPTOPS:
Most said a laptop is the department-issued (or mandated) device.



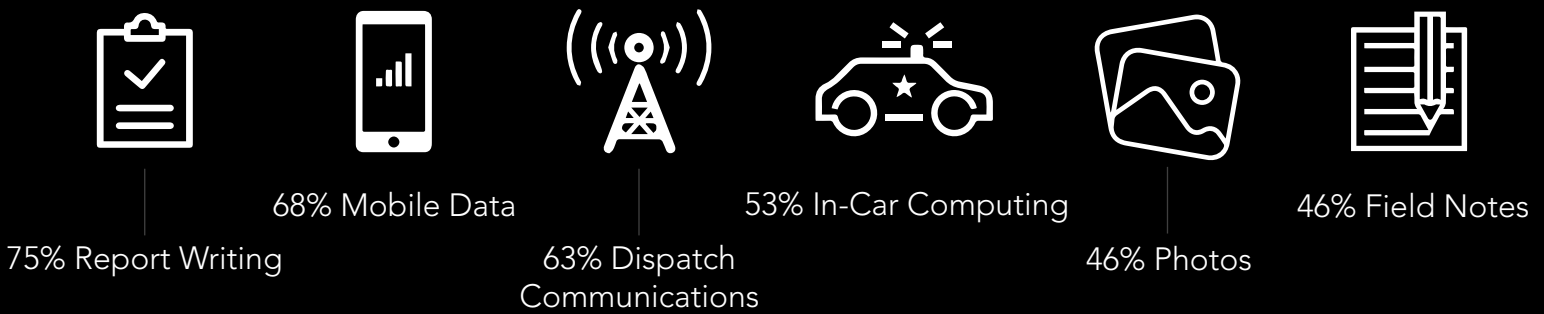
TABLETS:
Nearly half said portability and ease of use are key benefits.

SMARTPHONES:
More than half said mobility and easy access are key benefits.

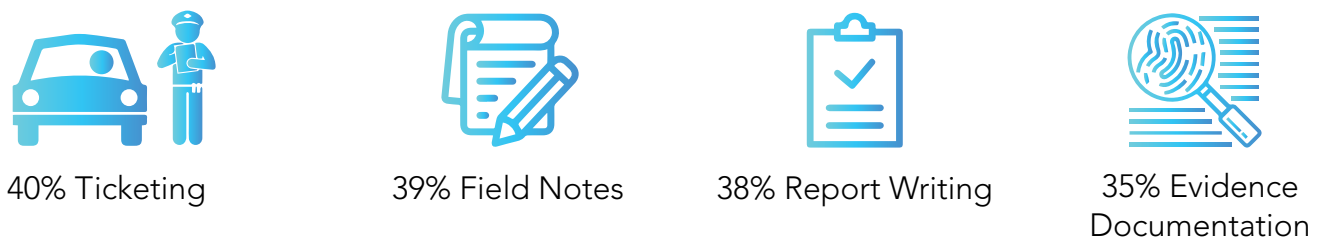
OTHER: Mostly desktops.

Of those who said a laptop is their primary device, 24% said they use it because it's what their agency issues. However, 41% of those said they'd prefer a tablet.

WHAT APPLICATIONS DO OFFICERS USE MOST OFTEN ON MOBILE COMPUTING DEVICES?



WHAT FUNCTIONS ARE STILL COMPLETED ON PAPER FORMS, DESKTOP COMPUTERS OR VEHICLE-MOUNTED COMPUTERS?



MOBILE TABLETS VS. MOUNTED LAPTOPS:

82% said it is extremely or very important to have a single computer that can be used without interruption as they transition from the office to the vehicle and on foot in the field.

78% said the ergonomics of a mobile computing device are extremely or very important.

MUST-HAVE FEATURES FOR MOBILE DEVICES:

